

```
File
           Items
                    13: BAMP 2004/Oct W2
                    15: ABI/Inform(R)_1971-2004/Oct 16
               5
                    16: Gale Group PROMT(R)_1990-2004/Oct 15
               4
                    20: Dialog Global Reporter_1997-2004/Oct 16
                    75: TGG Management Contents(R) 86-2004/Oct W1
       Examined 50 files
       Examined 100 files
                  148: Gale Group Trade & Industry DB_1976-2004/Oct 15
              13
                  149: TGG Health&Wellness DB(SM)_1976-2004/Sep W3
                  180: Federal Register_1985-2004/Oct 15
                  194: FBODaily_1982/Dec-2004/Jul
               2
      Examined 150 files
                  275: Gale Group Computer DB(TM)_1983-2004/Oct 15
               4
      Examined 200 files
               2 349: PCT FULLTEXT 1979-2002/UB=20041007, UT=20040930
       Examined 250 files
       Examined 300 files
                  485: Accounting & Tax DB 1971-2004/Sep W4
               1
       Examined 350 files
       Examined 400 files
               2
                  610: Business Wire_1999-2004/Oct 16
                  613: PR Newswire_1999-2004/Oct 15
                  621: Gale Group New Prod.Annou.(R)_1985-2004/Oct 15
                   649: Gale Group Newswire ASAP(TM) 2004/Oct 11
               3
      Examined 450 files
                  704: (Portland) The Oregonian 1989-2004/Oct 14
               1
                  722: Cincinnati/Kentucky Post 1990-2004/Oct 14
      Examined 500 files
               2
                  810: Business Wire 1986-1999/Feb 28
                   813: PR Newswire 1987-1999/Apr 30
      Examined 550 files
Processing
Processing
```

4 995: NewsRoom 2000

21 files have one or more items; file list includes 564 files. One or more terms were invalid in 104 files.

SM

Set Items Description S1 65 (IBM AND (SCHEDUL?()AUDIT?)) NOT PY>2000 RD (unique items) S2 34 S2 NOT PY>1999 - & WIL S3 29 13:BAMP 2004/Oct W2 File (c) 2004 The Gale Group File 15:ABI/Inform(R) 1971-2004/Oct 16 (c) 2004 ProQuest Info&Learning File 16:Gale Group PROMT(R) 1990-2004/Oct 15 (c) 2004 The Gale Group 20:Dialog Global Reporter 1997-2004/Oct 16 File (c) 2004 The Dialog Corp. File 75:TGG Management Contents(R) 86-2004/Oct W1 (c) 2004 The Gale Group File 148:Gale Group Trade & Industry DB 1976-2004/Oct 15 (c) 2004 The Gale Group File 149:TGG Health&Wellness DB(SM) 1976-2004/Sep W3 (c) 2004 The Gale Group File 180: Federal Register 1985-2004/Oct 15 (c) 2004 format only The DIALOG Corp File 194:FBODaily 1982/Dec-2004/Jul (c) format only 2004 The Dialog Corp. File 275:Gale Group Computer DB(TM) 1983-2004/Oct 15 (c) 2004 The Gale Group File 349:PCT FULLTEXT 1979-2002/UB=20041007,UT=20040930 (c) 2004 WIPO/Univentio File 485:Accounting & Tax DB 1971-2004/Sep W4 (c) 2004 ProQuest Info&Learning File 610:Business Wire 1999-2004/Oct 16 (c) 2004 Business Wire. File 613:PR Newswire 1999-2004/Oct 15 (c) 2004 PR Newswire Association Inc File 621:Gale Group New Prod. Annou. (R) 1985-2004/Oct 15 (c) 2004 The Gale Group File 649:Gale Group Newswire ASAP(TM) 2004/Oct 11 (c) 2004 The Gale Group File 704: (Portland) The Oregonian 1989-2004/Oct 14 (c) 2004 The Oregonian File 722:Cincinnati/Kentucky Post 1990-2004/Oct 14 (c) 2004 The Cincinnati Post File 810:Business Wire 1986-1999/Feb 28 (c) 1999 Business Wire File 813:PR Newswire 1987-1999/Apr 30 (c) 1999 PR Newswire Association Inc File 995:NewsRoom 2000 (c) 2004 The Dialog Corporation

```
Your SELECT statement is:
s (IBM and (global()procurement()supply()portal)) not py>2000

Items File
-----
Examined 50 files
Examined 100 files
Examined 150 files
Examined 200 files
Examined 250 files
Examined 300 files
Examined 300 files
Examined 450 files
Examined 450 files
Examined 500 files
Examined 500 files
Examined 500 files
Examined 550 files
```

Processing Processing

No files have one or more items; file list includes 564 files. One or more terms were invalid in 104 files.

```
Your SELECT statement is:
   s ((quality()information()network) or (qual()info()network)) AND (IBM or
audit()schedul?)
                   File
           Items
                   13: BAMP_2004/Oct W1
               1
               1 13: BAMP_2004/OCT N1
1 20: Dialog Global Reporter_1997-2004/OCT 14
       Examined 50 files
       Examined 100 files
       Examined 150 files
       Examined 200 files
               2 340: CLAIMS(R)/US Patent_1950-04/Oct 12
                 349: PCT FULLTEXT_1979-2002/UB=20041007,UT=20040930
       Examined 250 files
       Examined 300 files
       Examined 350 files
       Examined 400 files
Processing
               3 654: US Pat.Full._1976-2004/Oct 12
       Examined 450 files
       Examined 500 files
                   781: ProQuest Newsstand 1998-2004/Oct 14
       Examined 550 files
   6 files have one or more items; file list includes 564 files.
```

```
Items Description
9 ((QUALITY()INFORMATION()NETWORK) OR (QUAL()INFO()NETWORK))
Set
S1
            AND (IBM OR AUDIT()SCHEDUL?)
S2
            9 RD (unique items)
            2 S2 NOT PY>1999 - WWC
7 S2 AND AUDIT? - KWC
S3
S4
File 13:BAMP 2004/Oct W1
         (c) 2004 The Gale Group
File 20:Dialog Global Reporter 1997-2004/Oct 14
         (c) 2004 The Dialog Corp.
File 340:CLAIMS(R)/US Patent 1950-04/Oct 12
         (c) 2004 IFI/CLAIMS(R)
File 349:PCT FULLTEXT 1979-2002/UB=20041007,UT=20040930
         (c) 2004 WIPO/Univentio
File 654:US Pat.Full. 1976-2004/Oct 12
         (c) Format only 2004 The Dialog Corp.
File 781:ProQuest Newsstand 1998-2004/Oct 14
         (c) 2004 ProQuest Info&Learning
```

```
Your SELECT statement is:
   s (quality()information()(network or networks)) not py>2000
           Items
                   File
                     2: INSPEC_1969-2004/Oct W1
               2
                     7: Social SciSearch(R)_1972-2004/Oct W2
               1
                     8: Ei Compendex(R)_1970-2004/Oct W1
               2
                    9: Business & Industry(R)_Jul/1994-2004/Oct 15
               1
                    13: BAMP 2004/Oct W2
               1
                    15: ABI/Inform(R)_1971-2004/Oct 16
               3
               5
                    16: Gale Group PROMT(R)_1990-2004/Oct 15
                    20: Dialog Global Reporter_1997-2004/Oct 16
34: SciSearch(R) Cited Ref Sci_1990-2004/Oct W2
               8
               1
                    47: Gale Group Magazine DB(TM) 1959-2004/Oct 15
               1
                    65: Inside Conferences_1993-2004/Oct W2
               1
                    75: TGG Management Contents(R)_86-2004/Oct W1
               1
       Examined 50 files
                    88: Gale Group Business A.R.T.S._1976-2004/Oct 14
               1
                    94: JICST-EPlus_1985-2004/Sep W2
                    95: TEME-Technology & Management 1989-2004/Jun W1
               2
>>>File 115: Prefix "PY" is undefined
               1 115: Research Centers & Services 1994-2004/OCT
       Examined 100 files
               4 144: Pascal 1973-2004/Oct W1
                   148: Gale Group Trade & Industry DB 1976-2004/Oct 15
                   180: Federal Register 1985-2004/Oct 15
       Examined 150 files
                   275: Gale Group Computer DB(TM) 1983-2004/Oct 15
               1
       Examined 200 files
                   292: GEOBASE(TM)_1980-2004/Sep B2
               1
                   319: Chem Bus NewsBase_1984-2004/Oct 15
                   345: Inpadoc/Fam. & Legal Stat 1968-2004/UD=200442
                   347: JAPIO Nov 1976-2004/Jun(Updated 041004)
                   348: EUROPEAN PATENTS_1978-2004/Oct W01
                   349: PCT FULLTEXT 1979-2002/UB=20041007, UT=20040930
       Examined 250 files
>>>File 416: Prefix "PY" is undefined
                  416: DIALOG COMPANY NAME FINDER (TM) 2004/Aug
               1
                  434: SciSearch(R) Cited Ref Sci_1974-1989/Dec
               1
                   440: Current Contents Search(R)_1990-2004/Oct 15
       Examined 300 files
                   498: Detroit Free Press_1987-2004/Oct 13
               1
       Examined 350 files
                   583: Gale Group Globalbase(TM) 1986-2002/Dec 13
               1
       Examined 400 files
                  609: Bridge World Markets 2000-2001/Oct 01
               2
                   613: PR Newswire 1999-2004/Oct 15
                   616: Canada NewsWire 1999-2001/Mar 09
                   618: Xinhua News 1999-2004/Oct 16
                   619: Asia Intelligence Wire 1995-2004/Oct 15
               2
               3
                   621: Gale Group New Prod. Annou. (R) 1985-2004/Oct 15
                   636: Gale Group Newsletter DB(TM) 1987-2004/Oct 15
                   649: Gale Group Newswire ASAP(TM) 2004/Oct 11
Processing
       Examined 450 files
       Examined 500 files
                   767: Frost & Sullivan Market Eng_2004/Oct
               2
                   781: ProQuest Newsstand 1998-2004/Oct 16
                   813: PR Newswire 1987-1999/Apr 30
               1
       Examined 550 files
                   985: World News Connection(R) 1995-2004/Oct 15
               1
Processing
Processing
                   995: NewsRoom 2000
```

44 files have one or more items; file list includes 564 files. One or more terms were invalid in 104 files.

```
Set
        Items
                Description
                (QUALITY() INFORMATION() (NETWORK OR NETWORKS)) NOT PY>2000
S1
           83
S2
           47
                RD (unique items)
                S2 AND IBM - KWC
S3
           4
S4
           43
                S2 NOT S3
                S4 AND (PERFORMANCE? ? OR EVALUATION? ? OR ASSESSMENT? ? OR
S5
           18
              AUDIT? ?) - KWC
                S5 AND SCHEDUL? - KWT
S6
            4
       14 S5 NOT S6 — 2: INSPEC 1969-2004/Oct W1
S7
File
         (c) 2004 Institution of Electrical Engineers
File
       7:Social SciSearch(R) 1972-2004/Oct W2
         (c) 2004 Inst for Sci Info
       8:Ei Compendex(R) 1970-2004/Oct W1
File
         (c) 2004 Elsevier Eng.
                                 Info. Inc.
       9:Business & Industry(R) Jul/1994-2004/Oct 15
File
         (c) 2004 The Gale Group
File 13:BAMP 2004/Oct W2
         (c) 2004 The Gale Group
     15:ABI/Inform(R) 1971-2004/Oct 16
File
         (c) 2004 ProQuest Info&Learning
      16:Gale Group PROMT(R) 1990-2004/Oct 15
File
         (c) 2004 The Gale Group
      20:Dialog Global Reporter 1997-2004/Oct 16
File
         (c) 2004 The Dialog Corp.
      34:SciSearch(R) Cited Ref Sci 1990-2004/Oct W2
File
         (c) 2004 Inst for Sci Info
     47:Gale Group Magazine DB(TM) 1959-2004/Oct 15
File
         (c) 2004 The Gale group
File
      65:Inside Conferences 1993-2004/Oct W2
         (c) 2004 BLDSC all rts. reserv.
     75:TGG Management Contents(R) 86-2004/Oct W1
File
         (c) 2004 The Gale Group
File
      88:Gale Group Business A.R.T.S. 1976-2004/Oct 14
         (c) 2004 The Gale Group
      94:JICST-EPlus 1985-2004/Sep W2
File
         (c) 2004 Japan Science and Tech Corp(JST)
      95:TEME-Technology & Management 1989-2004/Jun W1
File
         (c) 2004 FIZ TECHNIK
File 115: Research Centers & Services 1994-2004/OCT
         (c) 2004 Gale Research Inc.
File 144:Pascal 1973-2004/Oct W1
         (c) 2004 INIST/CNRS
File 148:Gale Group Trade & Industry DB 1976-2004/Oct 15
         (c)2004 The Gale Group
File 180: Federal Register 1985-2004/Oct 15
         (c) 2004 format only The DIALOG Corp
File 275:Gale Group Computer DB(TM) 1983-2004/Oct 15
         (c) 2004 The Gale Group
File 292:GEOBASE(TM) 1980-2004/Sep B2
         (c) 2004 Elsevier Science Ltd.
File 319:Chem Bus NewsBase 1984-2004/Oct 15
         (c) 2004 Elsevier Eng. Info. Inc.
File 345:Inpadoc/Fam.& Legal Stat 1968-2004/UD=200442
         (c) 2004 EPO
File 347: JAPIO Nov 1976-2004/Jun (Updated 041004)
         (c) 2004 JPO & JAPIO
File 348:EUROPEAN PATENTS 1978-2004/Oct W01
         (c) 2004 European Patent Office
File 349:PCT FULLTEXT 1979-2002/UB=20041007,UT=20040930
         (c) 2004 WIPO/Univentio
File 416:DIALOG COMPANY NAME FINDER (TM) 2004/Aug
         (c) 2004 Dialog Info.Svcs.
File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec
         (c) 1998 Inst for Sci Info
File 440:Current Contents Search(R) 1990-2004/Oct 15
         (c) 2004 Inst for Sci Info
File 498:Detroit Free Press 1987-2004/Oct 13
         (c) 2004 Detroit Free Press Inc.
```

- File 583:Gale Group Globalbase (TM) 1986-2002/Dec 13
 - (c) 2002 The Gale Group
- File 609:Bridge World Markets 2000-2001/Oct 01
- (c) 2001 Bridge File 613:PR Newswire 1999-2004/Oct 15
 - (c) 2004 PR Newswire Association Inc
- File 616:Canada NewsWire 1999-2001/Mar 09
 - (c) 2001 Canada NewsWire
- File 618:Xinhua News 1999-2004/Oct 16
 - (c) 2004 Xinhua News via Comtex
- File 619:Asia Intelligence Wire 1995-2004/Oct 15
 - (c) 2004 Fin. Times Ltd
- File 621:Gale Group New Prod.Annou.(R) 1985-2004/Oct 15
 - (c) 2004 The Gale Group
- File 636:Gale Group Newsletter DB(TM) 1987-2004/Oct 15
 - (c) 2004 The Gale Group
- File 649:Gale Group Newswire ASAP(TM) 2004/Oct 11
 - (c) 2004 The Gale Group
- File 767:Frost & Sullivan Market Eng 2004/Oct
 - (c) 2004 Frost & Sullivan Inc.
- File 781:ProQuest Newsstand 1998-2004/Oct 16
 - (c) 2004 ProQuest Info&Learning
- File 813:PR Newswire 1987-1999/Apr 30
 - (c) 1999 PR Newswire Association Inc
- File 985:World News Connection(R) 1995-2004/Oct 15 2004 NTIS
- File 995:NewsRoom 2000
 - (c) 2004 The Dialog Corporation

```
s ((schedul?()(audit or audits or auditor??))(10n)(interface?? or web
or Internet))
           Items
                   File
               1
                    13: BAMP_2004/Oct W2
                    16: Gale Group PROMT(R)_1990-2004/Oct 15
                    20: Dialog Global Reporter_1997-2004/Oct 16
       Examined 50 files
       Examined 100 files
               4 148: Gale Group Trade & Industry DB_1976-2004/Oct 15
                  194: FBODaily_1982/Dec-2004/Jul
       Examined 150 files
       Examined 200 files
       Examined 250 files
       Examined 300 files
               1 483: Newspaper Abs Daily 1986-2004/Oct 15
       Examined 350 files
               1 570: Gale Group MARS(R) 1984-2004/Oct 15
       Examined 400 files
                  608: KR/T Bus News._1992-2004/Oct 16
610: Business Wire_1999-2004/Oct 16
               1
                  613: PR Newswire_1999-2004/Oct 15
                 620: EIU:Viewswire_2004/Oct 07
               1
               2 621: Gale Group New Prod.Annou.(R)_1985-2004/Oct 15
               1
                 636: Gale Group Newsletter DB(TM) 1987-2004/Oct 15
                 649: Gale Group Newswire ASAP(TM)_2004/Oct 11
               2
       Examined 450 files
               1 696: DIALOG Telecom. Newsletters_1995-2004/Oct 15
       Examined 500 files
               1 775: EdgarPlus(TM)-Reg. Statements_2004/Mar 09
       Examined 550 files
                  992: NewsRoom 2003
               1
               2
                   993: NewsRoom 2002
               1
                   994: NewsRoom 2001
                   995: NewsRoom 2000
```

Your SELECT statement is:

20 files have one or more items; file list includes 564 files.

```
Set
        Items
                Description
                ((SCHEDUL?() (AUDIT OR AUDITS OR AUDITOR? ?))(10N)(INTERFAC-
S1
           38
            E? ? OR WEB OR INTERNET))
S2
           18
                RD (unique items)
                S2 NOT PY>2000 - KUIC
S3
           9
File
      13:BAMP 2004/Oct W2
         (c) 2004 The Gale Group
      16:Gale Group PROMT(R) 1990-2004/Oct 15
File
         (c) 2004 The Gale Group
File 20:Dialog Global Reporter 1997-2004/Oct 16
         (c) 2004 The Dialog Corp.
File 148:Gale Group Trade & Industry DB 1976-2004/Oct 15
         (c) 2004 The Gale Group
File 194:FBODaily 1982/Dec-2004/Jul
         (c) format only 2004 The Dialog Corp.
File 483:Newspaper Abs Daily 1986-2004/Oct 15
         (c) 2004 ProQuest Info&Learning
File 570:Gale Group MARS(R) 1984-2004/Oct 15
         (c) 2004 The Gale Group
File 608:KR/T Bus.News. 1992-2004/Oct 16
         (c)2004 Knight Ridder/Tribune Bus News
File 610:Business Wire 1999-2004/Oct 16
         (c) 2004 Business Wire.
File 613:PR Newswire 1999-2004/Oct 15
         (c) 2004 PR Newswire Association Inc
File 620:EIU:Viewswire 2004/Oct 07
         (c) 2004 Economist Intelligence Unit
File 621:Gale Group New Prod. Annou. (R) 1985-2004/Oct 15
         (c) 2004 The Gale Group
File 636:Gale Group Newsletter DB(TM) 1987-2004/Oct 15
         (c) 2004 The Gale Group
File 649:Gale Group Newswire ASAP(TM) 2004/Oct 11
         (c) 2004 The Gale Group
File 696:DIALOG Telecom. Newsletters 1995-2004/Oct 15
         (c) 2004 The Dialog Corp.
File 775: EdgarPlus (TM) - Reg. Statements 2004/Mar 09
         (c) 2004 Disclosure Inc
File 992:NewsRoom 2003
         (c) 2004 The Dialog Corporation
File 993:NewsRoom 2002
         (c) 2004 The Dialog Corporation
File 994:NewsRoom 2001
         (c) 2004 The Dialog Corporation
File 995:NewsRoom 2000
         (c) 2004 The Dialog Corporation
```

Eagle
Technology Inc.
Proteus
Client/Server
frail for ISO 9000
circle 268

ProTeus includes many features including web browser service request allowing work orders to be submitted via the Internet, a calendar work order schedular, audit

certification, an **interface** to Crystal Reports (which allows numerous reports and graphs to be created quickly and easily), and a pre-loaded PM task database, Software runs on various platforms.